

# **Rules for Riding the SMRT Bus**

## **What Is the SMRT Bus**

The SMRT Bus is a three-county commuter bus system providing connections to Prairie du Chien, La Crosse, Viroqua and nine additional cities and villages in Crawford, Vernon, and La Crosse counties. The SMRT Bus operates on 3 routes with 4 round trips daily, Monday through Friday. A one-way fare is \$3. Exact fares (in cash) must be paid upon boarding the bus.

## **It Is Easy To Ride the SMRT Bus**

First determine where you want to go. Refer to the bus schedules for location stops and times. Go to the bus stop location identified in your community and wait for the bus at the time listed on the schedule (buses try to maintain strict adherence to the times listed on schedule - they will not leave the bus stop before the time listed on the schedule). If you drove your vehicle to the location, please park at the location described on the schedule.

As you board the bus pay the driver the \$3.00 fare, find a seat, sit down and enjoy your ride. If you need internet access just turn on your device and internet access will be available. As you approach the stop where you plan to exit the bus, gather your belongings and if possible indicate to the driver that you will be getting off at the stop (buses will stop at the described stops whether or not they are notified by riders). When the bus stops, exit the bus and you have completed your trip. Check the bus schedule in order to plan your ride home.

## **A Couple of Things to Remember**

- There is no provision for the bus driver to make change.
- Buses cannot wait for passengers - passengers must be at the bus stop waiting for pick-up.
- If there is an MTU bus-stop at pickup/drop off locations in the City of La Crosse, that is where the SMRT bus will pick up/drop off riders.

## **Bus Provisions**

- All buses are handicapped accessible
- All buses are equipped with bike carriers
- Wireless Internet is available
- Free transfers are available from one bus to the next on your one way trip. When you board the bus, just tell the bus driver your end destination and if it requires a transfer one will be provided.
- Comment cards are available on the buses - please share your thoughts with us so we can better serve our riders.

## **Be Considerate To Other Riders**

- When using electronic devices or cell phones, listen or speak at a volume that does not disturb other passengers.
- No smoking is allowed on the buses.
- Please do not litter in the buses.
- Bags, packages, etc. should not block bus aisles.
- Anyone who acts in a disorderly or abusive manner will not be allowed on the bus.
- Obscene or disturbing language is prohibited.

Any questions or concerns on the bus service, please call **877-444-6543**.